

Code Of Conduct

Respect for others through actions is central to helping to ensure a safe, welcoming and comfortable YMCA.

Specific expectations include:

- **SUPPORTING THE YMCA'S MISSION**
Modeling the values of caring, honesty, respect and responsibility.
- **TREATING OTHERS WITH ESTEEM**
Avoiding abusive, instigative, racially prejudiced, or offensive language/not engaging in physical or verbal conflicts with others/not participating in theft or vandalism.
- **DRESSING APPROPRIATELY**
Wearing clothing that matches the YMCA activity (swim wear in pool) and that has no vulgarity, profanity, or suggestive writing/graphics.
- **DISPLAYING SPORTSMANSHIP**
Evading divisive taunting, displaying poise under stress, and acknowledging a good effort during and after competitions.
- **NOT ENGAGING IN SEXUAL ACTIVITY, HARASSMENT, DISPLAY OR CONDUCT NOT POSSESSING ILLEGAL SUBSTANCES**
Avoiding use of alcohol, tobacco or other drugs.
- **NOT CARRYING WEAPONS**
Bringing guns, knives, and other devices that may be used as weapons is not allowed.
- **NOT MISUSING PHOTOGRAPHIC DEVICES**
Utilizing cell phones and other electronic devices in locker rooms/restrooms is not permitted.
- **PROMOTING THE CODE OF CONDUCT**
Holding others responsible and liable for their actions by asking violators to change their behavior and/or reporting incidents to the YMCA staff.

Adherence to this Code is required as part of your membership in the YMCA.

Credits & Refunds

At the YMCA, your satisfaction is guaranteed. If you are not satisfied with a program, we will offer a full credit toward another class or program. Please report concerns to a YMCA director.

NOTE: Requests for credits must be made by the second lesson of the session in question.

Credits or refunds will be given for extended illness, verified in writing by a physician.

Inability to attend due to a change in personal circumstance does not warrant a refund.

Refunds take a minimum of two weeks to process.

Membership dues are non-refundable and/or transferable.

Financial Assistance

The YMCA of Greater Cincinnati offers quality, affordable programs and services designed to benefit people of all incomes and backgrounds. The YMCA uses contributed funds to ensure that those unable to pay the stated rates are able to participate.

Scholarship assistance is granted based on financial need and to the extent that the funds are available.

All records are kept confidential and the applicant must reside in the service area of the YMCA to which he/she is applying.

Guests & Passes

For the safety of members and their families, **ALL PROGRAM PARTICIPANTS** and **GUESTS** are required to enter through the front door and **CHECK IN AT THE ACCESS CENTER** when they arrive. All guests over the age of 16 must present a photo ID at each visit to a Y branch. Each guest will also need to sign the YMCA guest registry at the beginning of each visit.

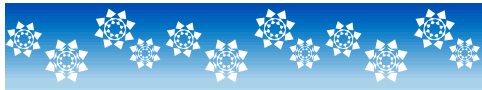
If you forget or lose your card, front desk access must be used and photo ID is required.

Program participants need to present a Program Pass at each visit.

Guests are permitted access only when a member accompanies them and must leave when the member leaves. Guests under the age of 16 must be accompanied by an adult.

Upon joining or renewing a YMCA membership, members will receive a guest pass good for 6 free visits. One person or a family may use each of these 6 visits. A member may bring 3 guests or one family at a time.

NOTE: DUE TO HIGH MEMBER USAGE, GUEST PASSES MAY BE LIMITED AT ANY TIME. PLEASE CALL AHEAD IF YOU ARE PLANNING TO BRING A GUEST.



Snow Policy

If the weather is such that programs may be cancelled, please call 588-0255 for a recorded message regarding facility and program closings.

Children

Children 8 years old or younger must be with a parent or guardian, or as part of a structured program (child watch). Infants /children are not permitted in the Health and Fitness Center.

Youth 13-15 must take the TeenFit class before using the fitness center.

All children under the age of 16 will be water tested before entering the pool. A red band indicates non-swimmer; yellow, shallow end; green, Shallow and deep ends.

Child Watch

The YMCA offers a drop-in babysitting program for your preschoolers (newborn to 6 yrs old) while you participate in our many on-site activities. Children 7 & 8 yrs old are welcome as long as they comply with the quiet play environment.

Our goal is to provide a safe and fun environment where your child can interact with staff and other children and have a wonderful time while you enjoy your membership.

Hours*:

Monday-Friday 8:30 a.m.-2:30 p.m.
4:30 p.m.-8:30 p.m.

Saturday 8:30 a.m.-12:30 p.m.

Child Watch is closed on holidays.

**Hours subject to change according to usage.*

To ensure a safe and fun experience:

- Label child and his/her items.
- Bring extra diapers, clothing, etc.
- Keep ill children home.
- Do not bring food. Due to allergies, food is not allowed in Child Watch.

With our new Child Safe System, your child will be scanned in with a membership card and given a nametag. They will then only be released to you when your membership card is scanned.

Rates M: Free PP: \$2.50/hr/per child.